

Privacy Policy

Hobbs are committed to protecting and respecting your privacy and any information you give us will be used in accordance with the data protection laws applicable to the UK.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we treat it. By visiting www.hobbsschoolcatering.co.uk you are accepting and consenting to the practices described in this policy.

For the purpose of the Data Protection Act 1998 (the Act), the data controllers are:

Hobbs School Catering of Brewers Hill Road, Dunstable, LU6 1AA

Worldpay (UK) Ltd of The Walbrook Building, 25 Walbrook, London, EC4N 8AF

ParentPay Flat 11 Kinglsey Lodge, 13 New Cavendish Street, London, W1G 9UG.

Information we may collect from you

Information you give us.

You may give us information about you by filling in details on our payment link on our website www.hobbsschoolcatering.co.uk or by corresponding with us by phone, e-mail or otherwise. The information you give us may include your name, address, e-mail address and phone number, financial and credit card information.

Information we receive from other sources.

We are also working closely with third party data controllers (including ParentPay, WorldPay and for Priory Academy only Tucasi-Scopay.)

Cookies

Hobbs may use cookies which record the users of our site that a computer has visited allowing us to personalise and make improvements to our site.

A cookie will not provide us with personal information.

Uses made of the information

Information you give us. We will use this information:

To provide you and communicate with you about the provision of our school meal service only.

Information we collect about you. We will use this information:

To provide you and communicate with you about the provision of our school meal service only.

Disclosure of your information

We do not store card details.

We do not pass your details on to third parties for marketing purposes.

We do not store any personal information about individuals who visit this site except where they provide contact information for the use on our online service, for payment of school meals only.

We may disclose your personal information to a third party only if we are under a duty to disclose to comply with any legal obligation.

Where we store your personal data

All information you provide to us is stored securely in our head office building at the Incuba, or electronically via our Microsoft 365 encrypted Company network.

By submitting your personal data, you agree to this transfer, storing or processing. Hobbs will take all steps reasonably necessary to ensure your data is treated securely and in accordance with this Privacy Policy.

Where you have your own secure login for ParentPay/Tucasi you will have chosen your own password. You are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Please also visit:

www.worldpay.com/uk

www.tucasi.com

www.parentpay.com

for each individual company's own Privacy Policy.

Any breach is reported to the ICO (Information Commissioner's Office).

Your Rights

You have the right to opt out of sharing data with us, but in doing so will have made the choice to have packed lunches only.

If you wish to opt out at later date you will need to inform us in writing.

Access to information

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

Any changes we make to our privacy policy in the future will be posted on this page.

Policy signed off by.....*A. Hobbs*.....

Policy reviewed18.4.18

Policy next review due April 2019